

Senegal Jobs Expertini®

Associate Director, Global Safety and Security

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Company: The Clinton Health Access Initiative, Inc.

Location: Senegal

Category: other-general

The Clinton Health Access Initiative, Inc. (CHAI) is a global health organization committed to our mission of saving lives and reducing the burden of disease in low-and middle-income countries. We work at the invitation of governments to support them and the private sector to create and sustain high-quality health systems.

CHAI was founded in response to the HIV/AIDS epidemic with the goal of dramatically reducing the price of life-saving drugs and increasing access to these medicines in the countries with the highest burden of the disease. Over the following two decades, CHAI has expanded its focus. Today, along with HIV, we work in conjunction with our partners to prevent and treat infectious diseases such as COVID-19, malaria, tuberculosis, and hepatitis. Our work has also expanded into cancer, diabetes, hypertension, and other non-communicable diseases, and we work to accelerate the rollout of lifesaving vaccines, reduce maternal and child mortality, combat chronic malnutrition, and increase access to assistive technology. We are investing in horizontal approaches to strengthen health systems through programs in human resources for health, digital health, and health financing. With each new and innovative program, our strategy is grounded in maximizing sustainable impact at scale, ensuring that governments lead the solutions, that programs are designed to scale nationally, and learnings are shared globally.

At CHAI, our people are our greatest asset, and none of this work would be possible without their talent, time, dedication and passion for our mission and values. We are a highly diverse team of enthusiastic individuals across 40 countries with a broad range of skillsets and life experiences. CHAI is deeply grounded in the countries we work in, with majority of our

staff based in program countries. Learn more about our exciting work:

CHAI is an Equal Opportunity Employer, and is committed to providing an environment of fairness, and mutual respect where all applicants have access to equal employment opportunities. CHAI values diversity and inclusion, and recognizes that our mission is best advanced by the leadership and contributions of people with diverse experience, backgrounds, and culture.

About the Role:

The Senior Manager, Safety & Security, Global Operations provides leadership, management, and strategic direction for global safety and security management systems supporting CHAI program countries and employees across Africa, Asia, and the Americas. The Senior Manager ensures CHAI's global duty of care policies are effective, comprehensive, and coordinated across leadership, country and program teams, and CHAI's central support functions. The Senior Manager will oversee the day-to-day management of the Safety & Security Department, including the supervision of three Regional Managers and the Coordinator Safety and Security.

Currently reporting to CHAI's Chief Operating Officer, the Senior Manager, Safety and Security, will serve as the chief security lead for the organization as well as the safety focal point for program and country operations.

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This position will be based in Kenya with the flexibility to be based in another CHAI program country and requires approximately 25% international travel per year.

Responsibilities

Safety and Security (60%)

Manage the safety and security team in their day-to-day responsibilities, provide mentorship, and support staffs long-term professional developmentEnsure CHAI's global duty of care policies are effective, comprehensive, and coordinated across the organizations leadership, country and program teams, and CHAI's central support functions Travel security management across global operations including corporate travel management, tracking, and policy implementation, security briefings for high-risk country visits, and emergency travel support to staff and consultantsExpert advisor to country and senior leadership on security management best practices, crisis management, and incident response, identifying company risks, and building resiliency, with an increased focus on high-risk environmentsLead CHAI's Crisis

Management Team, ensuring clear communication lines, clarity of roles and procedures, and liaison with external security providers during critical incidents impacting staff or country operations
Oversee the development, implementation, and knowledge management of global security policies and standards with an increased focus on training support for staff, including HEAT, Security Awareness, and Psychological First Aid
Work closely with colleagues in the Global S&S Department to staff the S&S Duty phone and respond to incidents, including during weekend and evening hours
Oversee the Safety & Security Departments relationship with Safety Point People in-country members of CHAI leadership
Oversee the Safety & Security Departments work with country and global team colleagues to monitor and improve compliance with S&S global policies and guidelines

Global Operations (40%)

Lead budgetary development and financial oversight for global safety and security budget
Support CHAI country start-up and scale-down operational activities, ensuring that all necessary stakeholders are effectively coordinated, and compliance requirements are met
Oversight and relationship management with insurance brokers, medical and security assistance providers, and travel management, including reviewing and leading RFP processes
Working across diverse stakeholders at CHAI, including country, program, support, and leadership, deliver diverse global operations support to work streams strategically and sensitively as needed
Participate in CHAI's Operations Leadership Team (OLT) meetings as needed

Qualifications

Passion for CHAI's mission and values
University degree with a minimum of 8-10 years of relevant work experience in operations and/or security management
Experience in an NGO setting, ideally with an international organization or global non-governmental organization
Ability to work independently and effectively in a high-pressure, fast-paced environment and handle multiple tasks simultaneously with minimal supervision; set priorities, delegate, and work independently
In-depth knowledge of security management and risk management
Practical experience from work in, and knowledge of, the security environment in the regions where CHAI programs operate
Experience managing and supporting colleagues with diverse backgrounds, cultures, and skills
Fluency in English with excellent oral, written, and visual communication and presentation skills
Ability to communicate effectively with a

culturally and geographically diverse group of employees at all levels

Professional experience should also include a track record of success in managing complex problems, situations, or programs Demonstrated crisis management experience, including within a CMT and coordination with leadership Experience liaising with governmental and local authorities, including security networks Experience in developing organization-wide protocols and procedures and supporting implementation Excellent at mentoring, developing, and supporting direct reports and overall team health Relevant work experience in, or concerning conflict or post-conflict countries Demonstrated familiarity with ISO and Duty of Care principles

Advantages:

Fluency in French or Spanish, in addition to English.

#region3 #jobreference3

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