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Delivery Associate, Global SRH

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Company: The Clinton Health Access Initiative, Inc.

Location: Senegal

Category: other-general

The Clinton Health Access Initiative, Inc. (CHAI) is a global health organization committed to our mission of saving lives and reducing the burden of disease in low-and middle-income countries. We work at the invitation of governments to support them and the private sector to create and sustain high-quality health systems.

CHAI was founded in in response to the HIV/AIDS epidemic with the goal of dramatically reducing the price of life-saving drugs and increasing access to these medicines in the countries with the highest burden of the disease. Over the following two decades, CHAI has expanded its focus. Today, along with HIV, we work in conjunction with our partners to prevent and treat infectious diseases such as COVID-19, malaria, tuberculosis, and hepatitis. Our work has also expanded into cancer, diabetes, hypertension, and other non-communicable diseases, and we work to accelerate the rollout of lifesaving vaccines, reduce maternal and child mortality, combat chronic malnutrition, and increase access to assistive technology. We are investing in horizontal approaches to strengthen health systems through programs in human resources for health, digital health, and health financing. With each new and innovative program, our strategy is grounded in maximizing sustainable impact at scale, ensuring that governments lead the solutions, that programs are designed to scale nationally, and learnings are shared globally.

At CHAI, our people are our greatest asset, and none of this work would be possible without their talent, time, dedication and passion for our mission and values. We are a highly diverse team of enthusiastic individuals across 40 countries with a broad range of skillsets and

life experiences. CHAI is deeply grounded in the countries we work in, with majority of our staff based in program countries. Learn more about our exciting work:

CHAI is an Equal Opportunity Employer, and is committed to providing an environment of fairness, and mutual respect where all applicants have access to equal employment opportunities. CHAI values diversity and inclusion, and recognizes that our mission is best advanced by the leadership and contributions of people with diverse experience, backgrounds, and culture.

Program Overview

Unintended pregnancies and unsafe abortions drive high rates of preventable mortality and morbidity in Low and Middle Income Countries (LMICs). CHAI's Sexual and Reproductive Health (SRH) program aims to ensure that all individuals are empowered to access information, products and services that will meet their sexual and reproductive health needs. We aim to significantly reduce unmet need for modern contraception and the incidence of unsafe abortions in program countries within the next 5 years. To accomplish our goals, we are pursuing 3 strategic objectives:

Scale up access to new and underutilized products to increase choice for women and better meet their needs and preferences. Increase SRH commodity security through global and country supply chain strengthening and improved financing for SRH products. Design and strengthen client-centric service delivery models that will reach key populations with SRH services.

We pursue global and country-focused market shaping opportunities for SRH products to create an enabling environment for the introduction and scale up of quality-assured products and services in LMICs. At the global level, we are working to ensure that a diversified supplier base can meet demand for key products and ensure commodities are affordable and of high quality. We also coordinate donors and partners around a global product strategy. At the country level, CHAI works with governments to develop national SRH scale up plans with clear targets; use data to coordinate partner resources against the plan and achieve targets; strengthen national forecasting and quantification; address supply chain bottlenecks; improve health worker training; and strengthen performance management for the health system. The Global SRH teams current grant portfolio (non-exhaustive) includes: an investment by the Bill and Melinda Gates Foundation (BMGF) to support scale up of a three-month, subcutaneous self-injectable contraceptives (DMPA-SC) in Liberia, Ghana,

Malawi and Myanmar where CHAI is the lead national Technical Assistance partner; and an investment by the U.K. Foreign Commonwealth and Development Office (FCDO) to expand global access to the hormonal IUD (HIUD) through a number of supply and demand side interventions. CHAI is supporting governments to lead development and roll out of national HIUD introductions in 7 countries: DRC, Kenya, Malawi, Nigeria, Rwanda, Uganda and Zambia. In addition, in Cambodia, DRC, Liberia, Uganda, Rwanda, South Africa, and Zambia, CHAI is also supporting governments to scale up affordable, quality-assured Medical Abortion (MA) combipacks in alignment with local laws. CHAI is also supporting market landscaping for next generation on-demand contraceptive products.

The Global SRH Team works across the CHAI matrix to support the application of global learning and best practices, and provide thought-partnership and technical assistance to programs implemented by in-country teams who own our valued relationships with partner governments and who possess critical knowledge of local context and operating conditions. Underlying our approach is our commitment to achieving sustainable, transformational change at scale by working in a way that strengthens health systems and government capabilities to improve SRH outcomes. In addition, leveraging our experience in product introduction, the SRH program is pioneering new approaches to transform the way product introductions are done by establishing processes and systems that support governments to lead management of SRH markets in Kenya, Nigeria, Tanzania, and Zambia, and by proving out a responsive demand-side funding mechanism that incentivizes alignment with government plans (the Catalytic Opportunity Fund).

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The Associate will provide technical and programmatic support as primary Country Focal Point (CFP) for 3 program country teams in Africa (DRC, Rwanda, Senegal) to support introduction of new reproductive health products, improve sexual and reproductive health service delivery, and execute SRH market stewardship. To support this work, CHAI's Global SRH Team is seeking a highly motivated individual with superior problem-solving and communication skills who is resourceful, collaborative, and proficient in quantitative analysis. The candidate should have experience working in a fast-paced, multi-cultural environment and functioning independently with minimal guidance. The candidate must have excellent relationship-building and

communication skills and ability to work effectively with others remotely.

The position will also support country teams to remain abreast of global best practices and evidence related to SRH and to translate this information into improvements in country-specific programs and approaches. The role will be expected to work collaboratively with country teams to design programs, identify country-specific opportunities for improving SRH service delivery, document and evaluate progress, and communicate lessons learned.

In addition to country support, the Associate will own a subset of knowledge areas, leading knowledge sharing priorities and coordinating development of global goods; as well as liaising internally with other CHAI program teams as appropriate. The Associate will report to the Global SRH Senior Program Manager and sits within the GSRH Teams SRH Delivery cluster. Base location is flexible within a CHAI SRH program in Africa, pending Country Director approval. Expected travel is 50% including frequent travel to work with teams in person in focal countries.

Responsibilities

Specific responsibilities of the Global SRH Program Associate will include:

Strategic and technical support to program implementation:

Cultivate and demonstrate deep understanding of country strategic priorities and execution plans including national plans and internal CHAI program plans Maintain knowledge of CHAIs global market shaping initiatives across products relevant to focal countries to facilitate linkages to country market shaping and product introduction and scale upMaintain visibility and in-depth understanding of COF projects implemented by CHAI and non-CHAI stakeholders in focal countries in order to advise on coherence with country introduction strategies and support linkages across national strategy and plans. Provide programmatic support for the design, planning and implementation of high-impact work with country teams Provide day-to-day thought partnership, technical support, and bandwidth across country programs, including but not limited to forecasting, supply chain strengthening, service delivery, and product introductionDesign and develop high quality deliverables to support the scale-up of country programs, including presentations, concept notes, tools, and models Support collaborative monitoring/review against workplans and logframes in partnership with country teams. Utilize and analyze programmatic data to support the monitoring of program progress against milestones, and identify and mitigate risks to

achieving program and grant goals Conduct cost and impact modeling of various program approaches to inform decision-making Partner with teams to map resources back to product introduction plans. Execute gap analyses and regularly monitor and communicate on funding gaps to both country and global stakeholders. Work closely with country teams to improve quantification and forecasting efforts, monitor SRH commodity stock levels, and work with in-country partners, global procurers and donors to address identified risks of stock imbalances Work with teams to develop research protocols and data analysis plans; and execute data coding, analysis and synthesis

Cross-country Coordination and Knowledge Management:

Share country updates with broader global team to inform global priorities and keep team members up to date on ongoing areas for support Document and disseminate relevant industry best practice and key CHAI program learnings across country teams Inform program activities based on global evidence base, insightful analytical perspective, and lessons learned from CHAI and other partners Participate in the broader efforts of the Global SRH team to serve as a resource and support to country teams across a wide range of subject areas by leading and/or supporting one or more knowledge areas within the team. This responsibility includes staying up to date on relevant literature, participating in relevant webinars or global fora, producing briefs or other knowledge products for sharing with the Global SRH team or country teams, and maintaining a Box folder or relevant resources Lead or support development and implementation of special projects to further global impact, as needed Maintain country materials sub-folders on Box and country notebooks in One Note

General

Work collaboratively with Global SRH Team, Global MNH Team, Global Markets Team, Analytics and Implementation Research team other relevant CHAI global teams, and CHAI country teams to achieve project goals Provide support on cross-country / global workstreams including internal and external reporting Frequent travel to CHAI program countries Exemplify SRH team norms and contribute to key internal team operations and culture-building initiatives such as Diversity, Equity, and Inclusion

Qualifications

Bachelors degree with a minimum of 3-4 years of relevant experience in a demanding and fast-paced environment. Commitment to upholding values of Diversity,

Equity, and Inclusion (DEI)Excellent written and oral bilingual English and French skillsIntermediate to advanced Microsoft Excel skills and high level of proficiency in PowerPoint and WordBeginner to intermediate STATA skills; experience with Survey CTO and ODK a plusWork experience in a results-oriented environmentStrong analytical, problem-solving, and quantitative skills, and ability to use data to inform plans and strategyWillingness to work with a geographically dispersed team across multiple time zones Exceptional diplomatic and interpersonal skills, and an ability to manage challenging multi-cultural, multi-stakeholder situations to achieve intended resultsDemonstrated capacity to synthesize evidence into an effective presentations and actionable recommendations for broad range of audiencesExceptional attention to detailAbility to handle multiple tasks simultaneously, set priorities, and work well under pressureSelf-motivated and comfort working independently with little oversightExperience working in LMICsAbility to travel extensively to focus countries and other locations as needed Prior experience in reproductive health a plusManagement consulting experience a plus

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